

STATE OF MARYLAND  
OFFICE OF THE GOVERNOR



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TTY USERS CALL VIA MD RELAY

April 24, 2019

Carolyn Quattrochi  
Deputy Attorney General  
Office of the Attorney General  
200 St. Paul Place  
Baltimore, Maryland 21202

Re: NVR, Inc. / Sunset Island Condominiums in Ocean City, Maryland

Carolyn:

Governor Hogan has recently received many complaints from Maryland residents who own condominiums in Ocean City, Maryland that were constructed by NVR, Inc. As you may know, NVR, Inc. sells and constructs homes under the Ryan Homes, NVHomes and Heartland Homes brands.

It is my understanding that the homeowner's association board for Sunset Island Condominiums filed a complaint in July 2018 with the Office of the Attorney General regarding NVR, Inc.'s alleged failure to adhere to building and safety codes and alleged failure to adhere to as built plans. I also understand that the board provided a copy of communications from NVR to owners that could be interpreted as misleading, as well as examples of similar issues with NVR, Inc. throughout the state of Maryland.

I respectfully request that the Attorney General's Office carefully review these complaints against NVR, Inc. It is of great concern that Maryland homeowners may have been negatively impacted by potentially defective construction practices. Let me know if I can be of any assistance to you with regard this investigation.

Very truly yours,

Robert F. Scholz  
Chief Legal Counsel

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April 24, 2019

Thomas Sherts  
Diana Johnson  
[t.sherts@gmail.com](mailto:t.sherts@gmail.com)

Re: NVR, Inc. / Condominiums in Ocean City, Maryland

Dear Ms. Johnson and Mr. Sherts:

Thank you for your email to Governor Hogan regarding NVR, Inc. In particular, you are requesting clarification of Maryland's consumer protection laws.

The most appropriate agency to handle your request is the Consumer Protection Division of the Maryland Office of the Attorney General. As you are probably aware, the Attorney General is an independently elected constitutional officer so we do not have the authority to answer your questions or meet your concerns. Based on your correspondence I understand that you have already reached out to that agency and are awaiting a response. I have requested that the Attorney General's Office look closely at the NVR issues.

It is obvious that you, and perhaps others at the condominium, have serious claims against NVR, Inc. If you have not done so already, I strongly recommend that you contact a lawyer regarding any legal options that may be available to you. You should consult with an attorney immediately as your rights and remedies may be or become barred by the passage of time. The Maryland State Bar Association's Lawyer Referral Service (410-539-3112) can help you find a lawyer with expertise in these matters.

Thank you again for your correspondence.

Very truly yours,

A blue ink signature of Robert E. Scholz, written in a cursive style.

Robert E. Scholz  
Chief Legal Counsel